

With the hospitals around the US becoming inundated with patients due to the Covid-19 pandemic, overflow hospitals are being built in various hot spots. In response to the increasing demands of Covid-19, The Miami Beach Convention Center has become an alternate source for patient care.

## Miami Beach Convention Center Becoming an Overflow Hospital

### Solving the Issue at Hand

The Miami Beach Convention Center was being setup as an overflow hospital with 450 beds. A communications solution had to be designed and installed in less than 2 weeks.

**10 days**

Was all that it took for Allied to design, program, and cutover the 200 phone Avaya Communications solution with Avaya SIP trunking.

### Communication is Crucial

The Avaya Communications system allows patients to keep in touch with loved ones, while enabling onsite and remote staff to communicate and collaborate.

### About this Project



Allied was engaged by the U.S Army Corps of Engineers to provide a solution inclusive of implementation services for an Avaya Communications voice system. This consisted of **200 telephones and SIP trunk connectivity** Right to Use software licenses with the capability to expand to **2,000 stations** for use at the Miami Beach Convention Center. These phones would be setup in the temporary **450 bed** overflow hospital that the city of Miami is creating in response to the Covid-19 pandemic. The communications solution was designed and installed **in only 10 days** as we understood the urgency of the quick turnover. The new Avaya solution will enable critical enterprise-class communications capabilities for administrators, doctors and patients.

### Project Timeline

- 1 **April 8** - Allied engaged with customer
- 2 **April 9** - Solution was designed and quoted
- 3 **April 10** - Project kick-off call
- 4 **April 18** - Successful solution cutover and handoff

